



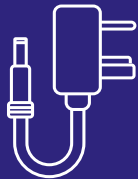
Welcome to Onestream

FULL-FIBRE QUICKSTART GUIDE

In the box



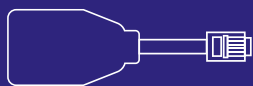
Your router



Power supply



Ethernet cable

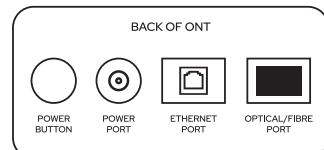


Digital Voice Adaptor

Your ONT

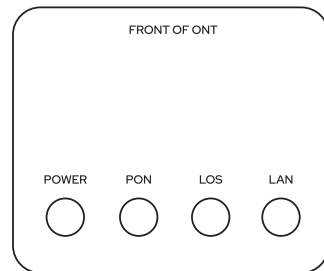
To use your new Onestream Full-Fibre broadband, you will need to connect to your Openreach ONT. An ONT is a unit that connects your home to the fibre-optic network.

If you do not already have an Openreach ONT, it will be installed by an Openreach engineer on your 'Go Live' date.



a. b. c. d.

- Power button
- Power port
- Ethernet port
- Fibre-optic port



e. f. g. h.

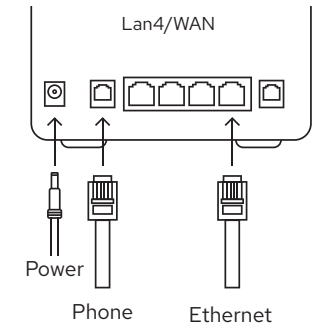
- Power On/Off
- Connected to network
- Loss of service
- Connection to router

? More help with your ONT

If your ONT looks different to these diagrams, or for any help connecting using an ONT, go to www.onestream.co.uk/help-centre/ONT

Setting up your router

- 1 Plug the router in.
- 2 Make sure that the ONT is plugged in and powered on. Ensure the optical port on the ONT has the fibre-optic cable plugged into it.
- 3 Plug one end of the ethernet cable into the Lan4/WAN port on router, and the other end into the Ethernet port on the ONT.
- 4 Onestream will now try to connect to your router. If you don't have Digital Voice, four lights will appear once connected. If you do have Digital Voice, five lights plus a phone light will appear once connected.
- 5 When connecting a device, select your personal Onestream wireless network and enter the password when asked (both of which are on the router). For best performance, we recommend connecting to the 5Ghz band, which will include _5G at the end of the network name.



If you have Digital Voice (Phoneline+)

Plug your analogue telephone into the green port on the back of the router labelled Phone. If your telephone doesn't fit in this port, please use the Digital Voice adaptor included in your router box.

Help and Support

If you run into a problem setting up your router or connecting to the internet, visit our help centre at onestream.co.uk/help